

A Smarter, Stronger TPA Solution



We're not your average TPA. We combine core services with smarter tools, deeper insights, and proactive support to help our clients control costs, improve care, and support members.

Beyond the Basics: TPA Services That Perform

We go further than standard TPAs—enhancing core services with deep experience, seamless coordination, and measurable results that drive real impact.

Onboarding & Implementation

- Flexible plan design options to accommodate each group's needs.
- Proven success onboarding clients with diverse, complex needs.

Claims Administration & Data Reporting

- Clear, real-time reporting reveals care costs and helps identify performance opportunities.
- We process 85% of claims within 10 business days.

Vendor Integration

- Our deep experience working with third-party solutions promotes smooth collaboration and minimal disruption: 75+ enrollment platforms, 50+ care and disease management vendors.



Imagine360 TPA Solution

900+
clients

15-30%
reduction in OON costs

1 million+
claims processed
annually

A Smarter, Stronger TPA Solution

The Extra Mile: What Sets Us Apart

We go beyond the basics to help employers and members navigate today's healthcare challenges with smarter cost control, better care access, and stronger member advocacy.

Smarter Strategies for Out-of-Network (OON) Care

- Proprietary reference-based pricing strategies can reduce OON costs by 15-30%.

Exceptional Member Support

- One number to call for fast answers and expert support—backed by 98% member satisfaction.
- We resolve 86% of member issues on the first call.

Additional Financial Support for Members

- We identify members for financial assistance based on income—eligible individuals typically save over \$1,000.

Pharmacy Optimization

- Transparency—no hidden markups or surprise costs.
- Alternative sourcing strategies cut pharmacy costs by 10-20% annually.



<8 sec

to answer
a call

86%

first-call
resolution rate

98%

member
satisfaction score

What clients are saying...

“ This was the smoothest implementation we have ever experienced and we know we made the right decision... The team is readily available, keeps us organized and tackles challenges in the calmest, yet persistent, way. ”

Experience the Difference

Not all TPAs are created equal. Learn how the right TPA partner can transform your health plan.

Let's connect.
[imagine360.com](https://www.imagine360.com)