

Get Started With Imagine360

Simpler, more
affordable and less
stressful healthcare



Your first steps:

1

Register
for your
benefits site

2

Keep your
current care
on track

3

Find and
compare
providers

4

Reach
out to us
for support

1 Register for your benefits site

After your coverage starts, log in anytime to see your benefits and use smart tools that put you in control of your care.

- Find and compare providers, including by cost
- Track claims and spending
- Download or request your benefits ID card
- Explore all your benefits



Go to imagine360.vbagateway.com.
Or download the free "Imagine360" app
from the App/Play Store.

2 Keep your current care on track

Your health is our top priority – and we want your care to stay smooth as you start your new plan. Complete a Transition of Care form during Open Enrollment if you or a covered family member:

- Are receiving complex medical treatment
- Are pregnant
- Have a procedure scheduled within the first 30 days of your new plan's effective date

Or download the form from the Resource Links on imagine360.vbagateway.com, after your plan starts.

③ Find and compare providers

You have access to top-rated in-network providers with fair set prices. They can't charge you more, and you'll save the most when you see them. You can also choose Open Access providers, sometimes called out-of-network. They don't have set prices with your plan, but we'll work to lower your costs so you don't overpay.

We can help you compare providers by cost, quality and how well they work with your plan – and even make an appointment for you. Just call the member number on your benefits ID card. Or use the 24/7 provider search at imagine360.vbagateway.com.



④ Reach out to us for support

Call the member number on your benefits ID card and we'll help you:

Understand your plan:

Get clear answers to make the most of your benefits.

Stay stress-free:

From ID cards to claims questions, we handle the details.

Access care fast:

We'll help you find providers right for you.

Know your options:

Nurses guide you to the right level of care when you don't feel well.

Stay healthier:

Get free phone-based support for chronic conditions or maternity care.

Pay a fair price:

We review provider claims so you don't overpay.

24/7 access to your health benefits: imagine360.vbagateway.com

We're here to help. Call the number on your benefits ID card.

Mon - Thurs: 7 a.m. - 9 p.m. CT | Fri: 7 a.m. - 7 p.m. CT

